

QUESTION:

"I have tried to import a Quicktime .mov file into TVPaint 10 , but when the movie is imported to the TVP timeline there are frames missing or some frames are on the timeline out-of-order , compared to the original movie. What causes this?"

ANSWER:

To solve this issue , make sure that when you import a Quicktime .MOV or a .AVI file you activate the PRELOAD option in the Import Footage window.

Put a check mark in the box next to PRELOAD. The Preload option should be activated whether you are importing the movie in as a Project or as a Layer.

